

Re-imagine CE Work Group

September 4, 2024

Attendees: Torrie Kopp Mueller, Sarah Lim, Arret Druley, Zach Stephen, Francesca Atkinson, Kristina Dux, Maureen Quinlan, Patrick Duffie, Connie Walton, Kirsten Conrad, Annalee Kaiser, Takish Jordan, Brehan Gevelinger, Chara Taylor, Brenda Konkel, Melissa Mennig, John Adams, Alicia Spry, MacKenzie Byer, Wendy Siewert

Recap of last meeting: Tier 2 Prioritization for RRH

Today's Topic #1: Tier 2 Prioritization for Permanent Supportive Housing

The prioritization score for PSH is determined by summing the following components:

- VI-SPDAT Score: Based on individual's assessment
- Adjusted Tier 1 Assessment Score: Up to 4 points (tentative proposal)
 - Tier 1 includes info on homeless history, ER use, behavioral health crisis, criminal legal, etc.

Main discussion today is the weight of the adjusted tier 1 assessment score.

Tier 1 assessment score is 40 points, if we use 4, then we divide it by 10 to come up with a score. Can assist with tie breakers. Don't want to weigh Tier 1 too heavily as we haven't used it yet. Also, don't want to diminish the weight of the VI-SPDAT.

Reviewed some examples of how this would look.

Patrick (chat): It looks like there is a possible of 60 points on tier-1 for PSH. But I don't think that is actually relevant here. Whatever we choose, the report writers at ICA should hopefully be able to weight the score as needed.

In this option, the VI-SPDAT has more weight.

Tier 1 score replaces the current length of time homeless score which is currently worth a max of 3 points. This option adds an additional point....not changing the weight of the VI-SPDAT too much so we can see the impact of Tier 1 on prioritization.

Proposal: adjust to 3 points because it is the same as we currently do it, but using a different measure. This limits the changes we are making. It will help us see the results of the change.

Adjust to 6 points because people will likely have very similar VI-SPDAT scores. 3 points may make Tier 1 only serve as a tie breaker, but maybe we want more of an impact.

Chat: Another piece to remember is that over time their tier-1 score may increase, or decrease, as their service utilization changes. We look at the past three years and if they have been in tier-2 for 1-year things may have changed during that time.

Question about tie breaker, what does that mean, how does it work. Reviewed how current prioritization works, using VI-SPDAT score and length of time homeless.

Proposed System: Invited to take Tier 2 Assessment (VI-SPDAT) because my Tier 1 score (mostly based on HMIS data) was high. VI-SPDAT + Tier 1 Assessment (adjusted) = Tier 2 score used for prioritization

Proposal: 6 points for the total adjusted score.

How will this impact our equity goals? Wondering how the weight will affect this and if weighting higher or lower will have an impact right now? Can't remember everything asked in Tier 1 and how it overlaps or doesn't with VI-SPDAT questions.

We will be able to analyze the impact of this no matter how we weight the adjusted score.

Motion: VI-SPDAT Score + up to 6 points for the Adjusted Tier 1 Assessment Score = Tier 2 score

12 like it

3 can live with it

3 people are uncertain – Need to see it in action and see how it will work to be a firm yes or no....until then, I am uncertain. I feel that I am in the same position. I am hesitant because it is a lot of change and people have been waiting on coordinated entry for so long. I haven't been to the last couple of meetings and trying to catch up. I am not sure what this looks like for people who are currently experiencing homelessness. Do they understand how it works?

Another person indicated feeling uncertain, but voted to move forward because we must do something and then will adjust if needed.

If we will be evaluating in 6 months and change if it isn't working with the parameters set in place today.

Are we able to come back in 3 months to evaluate?

I think 6 months is a good time as it will go fast. We need to have enough people go through the process to actually evaluate and analyze. We don't have much data right now to look at how people will score. This part right now is pretty small compared to the overall change we are making.

Worried about taking a whole year to make the change if it doesn't work.

Need to determine who will do the ongoing evaluation. Sarah will add to our agenda/questions.

We will likely be looking at the data right away and as we go, but a formal evaluation would happen at 6 months.

All 3 who are uncertain agree to move forward.

Next Topic:

Tier 2 Assessment: Who would complete Tier 2 assessment for clients?

- Designated and trained emergency overnight shelter staff, including DAIS
- Trained street outreach staff from outreach programs using HMIS

- ICA Coordinated Entry Staff for individuals enrolled in emergency shelter or street outreach programs who are not able to complete Tier 2 assessment. (reword from slide)

Will shelter staff have capacity to complete VI-SPDATs? We think so.