

Outreach Committee Agenda

Monday, May 6, 2024

Noon-1:30pm

1. Welcome and introduction

Attending: Sarah Lim, Nancy Vue, Patrick Duffie, Joseph Galey, Torrie Kopp-Mueller, Zoua Xiong, Leslie Strangfeld, Alicia, Katrina Burnett, MacKenzie Byer, Sarah Churchill, Zach Nichols, Melissa Mennig, Brenda Konkel, Butch Andreas, Aurelius Leslie, Connie Walton, Maria Tran, Diana Walker

2. Outreach and Coordinated Entry data review

- a. *Monthly Count – at least 1 CLC, trend following expected seasonal pattern: increasing with warmer weather*
- b. *Reimagine CE may change workflow*

3. Updates and Announcements

- a. Patrick Duffie, ICA: HMIS updates to notify agencies:
 - i. *Dane Street Outreach Assessment is now live for Case Conferencing –*
 - ii. *Current Living Situation*
 - iii. *Auto-exits at 120 days, if not exited manually after 90 days*
- b. Street Outreach Webinar
 - i. *Torrie K-M, hosting in-person watch party at Municipal Bldg*
 - ii. [Housing-Focused Street Outreach Webinar Series: System Support for Housing-Focused Street Outreach - HUD Exchange](#)

4. Outreach Committee Description for the HSC Bi-Laws -Sarah Lim

- a. *Unanimous Outreach Committee approval of recommended update*

5. Unsheltered response plan prioritization (survey results) – Torrie Kopp Mueller

- a. *Phone number marketing and develop client prioritization flow chart for RRH for Urban Triage*
 - i. *Joe will present on phone number at June HSC Outreach Committee*
- b. *Sarah will draft committee work plan to integrate into HSC Outreach Committee*

6. Encampments, difficult conversations, and mitigation strategies

- a. *Notices, cleaning requests; common complaints: garbage and needles*
- b. *Challenges with shelter solutions, despite shelters having capacity*
- c. *Street outreach recommend ways to build and maintain relationships*
- d. *Recommended communication and risk reduction*
 - i. *Offer ongoing case management, provide education & linkage and warm handoffs to wraparound case management services (CCS, CSP)*
 - ii. *Street outreach providers are reminded they're able to continue services even if now using shelters*

7. Walk-on item

- a. *Porchlight Shelter CM Staff – newly increased:*
 - i. *Christopher Martin-Macken – cmartinmacken@porchlightinc.org*
 - ii. *Kaylee Kluge – kkluge@porchlightinc.org*
 - iii. *Henry Dern – hdern@porchlightinc.org*
 - iv. *Destinee Higgins – dhiggins@porchlightinc.org*
 - v. *Jason Borgmann – jborgmann@porchlightinc.org*

Next meeting: Monday, June 3, 2024 Noon-1:30pm