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## 211

UNITED WAY OF DANE COUNTY

Contact	Dial 211 or go to: <a href="http://211wisconsin.org">211wisconsin.org</a> Text your zip code to: 898-211
Description	When you need help and don't know where to turn simply dial 2-1-1 to reach a caring community resource specialist. United Way 2-1-1 ( <i>formerly First Call for Help</i> ) is an information and referral service that connects people to a variety of resources such as: help paying bills, support groups, food pantries, community clinics, and many other services. This service is available every hour of every day and can assist in almost any language.
Customers Served	Open to all individuals.

## 711

WISCONSIN RELAY

Contact	Dial 711
Description	A free service that provides full telephone accessibility to people who are deaf, hard-of-hearing, deaf-blind, and speech disabled. This service is available every hour of every day and can assist in Spanish as well.
Customers Served	Open to all individuals.

## 988

SUICIDE AND CRISIS LIFELINE

Contact	Dial 988
Description	The 988 Lifeline provides 24/7, confidential support to people in suicidal crisis or mental health-related distress. By calling or texting 988, you'll connect to mental health professionals with the Lifeline network.
Customers Served	Open to all individuals.

## 4-C REFERRAL DESK

COMMUNITY COORDINATED CHILD CARE, INC.

Contact	<a href="http://www.4-c.org/">http://www.4-c.org/</a> 4-C Main Office:	608-271-9181
Located	Brochures located Job Center Resource Room Main office: 5 Odana Ct., Madison	
Description	4-C assists families in addressing challenging issues in finding quality, affordable and available child care. The referral program links families to regulated child care through use of the 4-C database, containing child care providers that are licensed, regularly certified or provisionally certified. The 4-C database identifies potential child care programs based on specific needs of the family.	
Customers Served	Open to all individuals.	

## ADULT EDUCATION & LITERACY

Contact/	Madison Area Technical College	608-258-2440
Location	<a href="https://madisoncollege.edu/learning-centers">https://madisoncollege.edu/learning-centers</a>	
	Literacy Network	608-244-3911
	<a href="https://www.litnetwork.org/">https://www.litnetwork.org/</a>	
	HEP Program (HS Equivalency) (Migrant & Seasonal Farm Workers)	608-259-2977
	<a href="https://students.madisoncollege.edu/additional-high-school-completion-options">https://students.madisoncollege.edu/additional-high-school-completion-options</a>	
Description	Technical colleges and community-based providers offer Adult Basic Education (ABE) and English language learning (ELL)	
Customers	Open to all individuals.	

## **AGING & DISABILITY RESOURCE CENTER (ADRC)**

DANE COUNTY

Contact	<a href="http://daneadrc.org/">http://daneadrc.org/</a> Toll Free:	608-240-7400 855-417-6892
Location	2865 N. Sherman Avenue (Northside Town Center) Madison WI 53704	
Description	We provide information to the general public about services, resources, and programs in areas such as: disability and long-term care related services and living arrangements, health, adult protective services, employment and training for people with disabilities, transportation, home maintenance and nutrition. ADRC staff will provide help to connect people with those services and to also apply for SSI, FoodShare, and Medicaid as needed.	
Customers Served	Open to all individuals.	

## **BADGERCARE**

DANE COUNTY HUMAN SERVICES

Contact	<a href="https://access.wisconsin.gov/">https://access.wisconsin.gov/</a> Capital Consortium Call Center	888-794-5556
Description	BadgerCare is WI's Medical Assistance Program (MA). The MA program pays for medical costs for eligible individuals. Recipients receive a Forward Health card similar to an insurance card that they present to the medical provider.	
Customers Served	Low-income families and individuals that meet financial and non-financial eligibility criteria.	

## **BADGERCARE PLUS**

DANE COUNTY HUMAN SERVICES

Contact	<a href="https://access.wisconsin.gov/">https://access.wisconsin.gov/</a> Capital Consortium Call Center	888-794-5556
Description	BadgerCare Plus is part of the Medical Assistance Program (MA). The MA program pays for medical costs for eligible individuals. BadgerCare Plus customers may pay premiums or have deductible or co-pays. Recipients receive a Forward Health card similar to an insurance card that they present to the medical provider.	
Customers Served	Low-income families and individuals that meet financial and non-financial eligibility criteria.	

## **BILINGUAL JOB SEEKER SERVICES (SPANISH/ENGLISH)**

JOB SERVICE

Contact	Job Service Reception Desk	888-258-9966
Description	Bilingual staff is available to provide bilingual assistance to Spanish speaking job seekers. Some workshops are presented in both English and Spanish.	
Customers Served	Open to all individuals.	

## **BONDING**

### JOB SERVICE

Contact	Job Service Reception Desk <a href="https://www.youtube.com/watch?v=Efin5fYaN2o">https://www.youtube.com/watch?v=Efin5fYaN2o</a>	608-405-4404
Description	A Fidelity Bond provides insurance protection for employers against dishonest acts by employees such as theft, embezzlement, and vandalism. By decreasing the risk to employers, the Fidelity Bond also increases the job seekers' chances of being hired despite blemishes on their record.	
Customers Served	Open to all employers or any person who has been denied employment due to conviction record, credit risk, illegal drug use, or dishonorable discharge from the military.	

## **BURIAL FUNDING**

### STATE OF WISCONSIN

Contact	Wisconsin Funeral and Cemetery Aids Program (WFCAP) <a href="https://www.dhs.wisconsin.gov/em/wfcap.htm">https://www.dhs.wisconsin.gov/em/wfcap.htm</a>	
Description	Funding for funeral and cemetery expenses up to program limits.	
Customers Served	Low-income individuals that meet financial and non-financial eligibility criteria. Family members interested in funeral assistance should speak with their funeral directors.	



## CARES UNIT

JOURNEY MENTAL HEALTH & MADISON FIRE DEPARTMENT

<b>Contact</b>	Call 911 (you may ask for the CARES unit, but dispatch will decide)
<b>Description</b>	CARES is designed to serve as an additional available resource for behavioral health emergencies that occur in our community. A cornerstone of the initiative is to ensure that medical and behavioral healthcare is integrated at the onset of crisis intervention, increasing patient satisfaction while diverting people away from emergency rooms and jails.
<b>Customers Served</b>	Individuals experiencing behavioral health emergencies.

## CARETAKER SUPPLEMENT

DANE COUNTY HUMAN SERVICES

<b>Contact</b>	Capital Consortium Call Center Human Services Front Desk	888-794-5556
<b>Description</b>	Cash assistance for parents who are receiving State and Federal Social Security Insurance (SSI).	
<b>Customers Served</b>	Low-income individuals that meet financial and non-financial eligibility criteria.	

## CELL PHONES

SAFELINK

<b>Contact</b>	<a href="https://www.safelinkwireless.com">https://www.safelinkwireless.com</a>
<b>Description</b>	Free cell phones.
<b>Customers Served</b>	Low-income individuals that meet financial guidelines

## CHILD CARE CENTER ON-SITE

Reach Dane

<b>Contact</b>	Childcare Center	608-242-7487
Description	The on-site childcare center is currently funded only by W2 and is therefore only available for W2 participants that have on-site appointments/workshops	
Customers Served	W2 participants with on-site appointments/workshops	

## CHILD CARE FUNDING – WISCONSIN SHARES ASSISTANCE

DANE COUNTY HUMAN SERVICES

Contact	<a href="https://access.wisconsin.gov/">https://access.wisconsin.gov/</a> Capital Consortium Call Center Human Services Front Desk	888-794-5556
Description	Child care funding is available for qualified individuals. Participants must be in qualified activity such as work or a combination of work and school. Payments go directly to qualified child care providers. Generally, participants are required to pay a co-payment.	
Customers Served	Low-income individuals that meet financial and non-financial eligibility criteria.	

## CHILDREN FIRST PROGRAM

EMPLOYMENT & TRAINING ASSOCIATION

Contact	Evie Bingham	242-4550
Description	A court-ordered employment program designed to encourage and enable non-custodial parents to contribute to the financial support of their children. Activities may include employment search, occupational skills training, unpaid work experience, parenting/life skills classes, and remedial education.	
Customers Served	Only court ordered individuals who are unemployed and under-employed non-custodial parents who are not currently meeting their child support obligations.	

## CHILDREN, YOUTH & FAMILIES

DANE COUNTY HUMAN SERVICES

Contact	<a href="https://www.danecountyhumanservices.org/Children-Youth-and-Family">https://www.danecountyhumanservices.org/Children-Youth-and-Family</a>	608-242-6200
Description	The Children, Youth, and Families (CYF) Division of Dane County Department of Human Services offer an array of services contributing to an environment where children, youth, and families can participate successfully in the community. Some of those services include: <ul style="list-style-type: none"><li>• Child Protective Services</li><li>• Youth Justice</li><li>• Out of Home Care</li><li>• Disability Services</li><li>• Community Programs</li><li>• Immigration Affairs</li><li>• Youth Resources</li><li>• BadgerCare Plus</li></ul>	
Customers Served	Families and individuals that meet eligibility criteria.	

# Dislocated Worker Program (WIOA Title I)

WORKSMART NETWORK – EMPLOYMENT & TRAINING ASSOCIATION

Contact: [www.worksmartnetwork.org](http://www.worksmartnetwork.org) or 608-288-2459

Description: Anyone interested in being considered for the WIOA Title I Dislocated Worker Program must be allowed to apply. All applicants must receive an eligibility determination. While WIOA is not an entitlement program, this only means that funding for WIOA programs is not unlimited. Local WDBs must offer services to all eligible applicants when funding is available. Individuals are eligible for the WIOA Title I Dislocated Worker Program if they:  
are eligible to work in the United States;  
are registered with Selective Service (if applicable);  
AND  
meet the requirements for at least one of the Dislocated Worker Categories outlined below.

- Customers Served: **1 – Individual or Small Group Layoff**
- 2 – Permanent Closure or Mass Layoff**
- 3 – Separating or Separated Members of the U.S. Armed Forces**
- 4 – Self-employed**
- 5 – Displaced Homemaker**
- 6 – Military Spouse**

## DIVISION OF VOCATIONAL REHABILITATION (DVR)

STATE OF WISCONSIN –DEPARTMENT OF WORKFORCE DEVELOPMENT

Contact	DVR Reception Desk <a href="https://dwd.wisconsin.gov/DVRAPPLY">https://dwd.wisconsin.gov/DVRAPPLY</a>	608-242-4800
Description	DVR provides individualized services to eligible consumers who need assistance to prepare for, to find and to keep employment. Examples of some services are: assessments, vocational counseling and guidance, assistive technology, job seeking and placement, and training.	
Customers Served	Individuals who have a physical or mental impairment that makes it difficult for them to get or keep a job, and who need services to prepare for work, or to find and keep a job.	

## EMERGENCY ASSISTANCE

FORWARD SERVICE CORPORATION AND DANE COUNTY HUMAN SERVICES

Contact	Human Services Front Desk <a href="https://fsc-corp.org/our-services/emergency_assistance/">https://fsc-corp.org/our-services/emergency_assistance/</a>	608-242-7516
Description	Emergency funding for issues related to rent and housing.	
Customers Served	Impending homeless customers. Must have received a five-day notice from landlord.	

## ENERGY SERVICES, INC.

Contact	<b>Wisconsin Home Energy Assistance Program (WHEAP)</b> 1225 S. Park St. Madison, WI	608-267-8601
Description	WHEAP and related programs provide assistance with heating bills, weatherization and furnace repair and replacements.	
Customers Served	Customers that meet eligibility requirements.	

## **FOODSHARE**

DANE COUNTY HUMAN SERVICES

<b>Contact</b>	<a href="https://access.wisconsin.gov">https://access.wisconsin.gov</a> Capital Consortium Call Center Human Services Front Desk	888-794-5556
<b>Description</b>	The FoodShare (FS) program provides low income customers with funds to buy food. Benefits are distributed via Quest cards that work like debit cards.	
<b>Customers Served</b>	Low-income individuals that meet financial and non-financial eligibility criteria.	

## **FOODSHARE EMPLOYMENT & TRAINING PROGRAM**

FORWARD SERVICE CORPORATION

<b>Contact</b>	Forward Service	608-400-2239
<b>Description</b>	An employment and training program designed to enable FoodShare recipients to receive case management services in order to move promptly into unsubsidized employment.	
<b>Customers Served</b>	FoodShare recipients referred by DCDHS Economic Support Specialists to the FoodShare Employment & Training Program.	

## **FOODSHARE 50/50 EMPLOYMENT & TRAINING PROGRAM**

FORWARD SERVICE CORPORATION

Contact	608-400-2239
Description	An employment and training program designed to enable FoodShare Employment & Training (FSET) participants to participate in community-based programs.
Customers Served	FoodShare recipients involved in the following community-based programs: <ul style="list-style-type: none"><li>○ Commonwealth – Southwest Partnership</li><li>○ Operation Fresh Start</li><li>○ WRTP - Big Step</li><li>○ YWCA - YWeb</li><li>○ Just Dane (formerly known as Madison-area Urban Ministries or MUM)<ul style="list-style-type: none"><li>▪ Just Bakery</li><li>▪ Re-entry</li></ul></li><li>○ Urban League</li></ul>

## **GREATER WISCONSIN AGENCY FOR AGING RESOURCES**

Contact	Sonya Lindquist	608-242-4928
Located	D5	
Description	Greater Wisconsin Agency for Aging Resources (GWAAR) is a federally funded training and employment program for older adults. Program participants are offered the opportunity to learn new skills, job counseling, assisted with résumé and provided placement assistance.	
Customers Served	Wisconsin residents 55 and older who meet income guidelines.	

## HMO MEMBER SERVICES

AUTOMATED HEALTH SYSTEMS

Contact	Call Member Services at <a href="mailto:memberservices@wisconsin.gov">memberservices@wisconsin.gov</a> 800-362-3002 or email
Description	This service provides information regarding the Medicaid programs that are available through the Department of Health and Family Services. An HMO specialist will be able to answer questions regarding HMO's, Medicaid and Forward Cards.
Customers Served	Medicaid/BadgerCare recipients.

## HOUSING NAVIGATION

URBAN TRIAGE

Contact	<a href="https://urbantriage.org/housing-navigation-services">https://urbantriage.org/housing-navigation-services</a> (lists bottom of the page) (608) 299-4128 ext. 1
Location	Room 2: TBD
Description	Housing Navigation offers information on services and resources regarding housing, housing vacancy lists, application assistance and landlord/tenant mediation.
Customers Served	Open to all individuals.

## HOUSING SEARCH

WI DHS, WHEDA, DEHCR

Contact	<a href="http://wihousingsearch.org">http://wihousingsearch.org</a>
Description	<b>WIHousingSearch.org</b> , a free resource to help you find a home that fits your needs and budget. Property providers can list apartments or homes for rent any time, which means that our list is always current.
Customers Served	Open to all individuals.



## INSURANCE

COVERING WISCONSIN

Contact	<a href="https://coveringwi.org/">https://coveringwi.org/</a>	608-261-1455	877-942-6837
Description	We help people for no cost understand and sign up for publicly available health insurance and other programs that support health.		
Customers Served	Open to all individuals.		

## JOB ACCESS LOANS

FORWARD SERVICE CORPORATION AND DANE COUNTY HUMAN SERVICES

Contact	Human Services Front Desk	608-288-2460
	<a href="https://fsc-corp.org/our-services/job-access-loan/">https://fsc-corp.org/our-services/job-access-loan/</a>	
Description	Short term, no interest loans designed to assist with emergency vehicle repairs for employment purposes. This program is restricted by intermittent, limited funding.	

## JOBCENTEROFWISCONSIN.COM

JOB SERVICE

Contact	Job Service Reception Desk	Reset password #5: 608-266-7252
Description	<b><u>JobCenterofWisconsin.com</u></b> is Wisconsin's single largest source for job applicants. Employers can enter their own job orders on Job Center of Wisconsin.com. A Job Service employment specialist is on duty to assist job seekers in the Job Service computer resource area or jobs can be viewed over the internet. There is no fee to the employer or job seeker.	
Customers Served	Open to all individuals and employers.	

## JOB CORPS

Contact	Enrollment Specialist <a href="http://jobcorps.doleta.gov">http://jobcorps.doleta.gov</a>	414-429-3666
Description	A US Department of Labor career development program providing educational and career skills training at 122 centers nationwide. Program offerings include: High School Diploma, GED or HSED; vocational and employability training; driver's education; housing; meals; basic medical and dental insurance; living and clothing allowances and completion bonuses. Graduates of the program are eligible for career transition services for up to 18 months post-graduation.	
Customers Served	Low-income and/or disabled US citizens or legal residents between the ages of 16 and 24.	

## LABOR MARKET INFORMATION

### JOB SERVICE

Contact	<a href="http://JobCenterofWisconsin.com">JobCenterofWisconsin.com</a>	
Description	Job seekers and employers may receive employment and unemployment data, occupational wage information, industry employment, manufacturing economic indicators, population data, and annual inflation rates.	
Customers Served	Open to all individuals and employers.	

## LEGAL ACTION OF WISCONSIN

Contact	legalaction.org	855-947-2529
Description:	If you are a low income person in Columbia, Dane, Dodge, Green, Iowa, Jefferson, Lafayette, Rock or Sauk County our Madison office may be able to help with certain civil legal problems.	
Customers Served	Open to all low-income individuals and employers.	

## **LIFT Wisconsin - Technology for Free Legal Help & Links to Community Services**

EMPLOYMENT & TRAINING ASSOCIATION

Contact [www.legaltuneup.org](http://www.legaltuneup.org) 608-305-4829  
<https://www.liftwisconsin.org/>

Description LIFT Wisconsin is designed to increase economic prosperity for Wisconsin residents with our new web-based Legal Tune Up app and our virtual legal clinics. We help people remove civil legal barriers and connect participants to programs that can facilitate better jobs, housing, and healthcare. Areas include:

- Driver's license reinstatement
- Expungement of past arrest records
- Job search and career training assistance
- Restructuring child support orders
- Evictions
- Healthcare billing and debt issues

Customers Served Low-income residents Wisconsin

## **MEDICAL ASSISTANCE**

DANE COUNTY HUMAN SERVICES

Contact <https://access.wisconsin.gov> 888-794-5556  
Capital Consortium Call Center  
Human Services Front Desk

Description The Medical Assistance (MA) program pays for medical costs for eligible individuals. Costs must be approved by the MA program. Customers receive Forward Health Cards similar to insurance cards that they present to the medical provider. BadgerCare Plus is part of the Medical Assistance Program.

Customers Served Low-income individuals that meet financial and non-financial eligibility criteria.

# MEDICAL ASSISTANCE PURCHASE PLAN (MAPP)

DANE COUNTY HUMAN SERVICES

Contact	<a href="https://access.wisconsin.gov">https://access.wisconsin.gov</a> Capital Consortium Call Center Human Services Front Desk	888-794-5556
Description	MAPP is part of the Medical Assistance (MA) program, which pays for medical costs for eligible individuals. Customers receive Forward Health cards similar to insurance cards that they present to the medical provider.	
Customers Served	Individuals determined disabled by the Disability Determination Bureau or elderly (over age 65) who are also working part-time.	

## MIGRANT AND SEASONAL FARM WORKERS OUTREACH (MSFW)

JOB SERVICE

Contact Job Service Reception Desk 608-405-4420

Description Migrant outreach workers are available to assist with employment applications, refer to specific employment opportunities, provide information on farm workers' rights with respect to the terms and conditions of their employment, and refer to other organizations serving Migrant and Seasonal Farm Workers (MSFW).

Customers Served Open to all migrant and seasonal farm workers.

Definitions of MSFW: A **Seasonal Farmworker** is a person who, during the preceding 12 months, worked at least an aggregate of 25 or more days or parts of days in which some work was performed in farm work, earned at least half of his/her earned income from farm work, and was not employed in farm work year-round by the same employer. Non-migrant individuals who are full time students are excluded.  
A **Migrant Farmworker** is a person who meets the definition of a *Seasonal Farmworker* who had to travel to perform farm work and was unable to return to his/her permanent residence within the same day.  
A **Migrant Food Processing Worker** meets all of the above identifying factors and primary work experience must be in food processing and was unable to return to his/her permanent residence within the same day

## MSFW HIGH SCHOOL EQUIVALENCY PROGRAM (HEP)

MADISON COLLEGE

Contact Madison College Commercial Ave. Rm 108 (608) 259-2977

Description The HEP Program is a free, federally funded GED/ HSED adult education program for seasonal or migrant farm workers and their immediate family members. The HEP Program enables adult learners to earn a high school diploma equivalent from DPI. The program is available in English or in Spanish.

Customers Served Seasonal or migrant agricultural workers and their immediate families

## UNITED MIGRANT OPPORTUNITY SERVICES (UMOS)

CONTACT <https://www.umos.org/where-we-help/wisconsin/> (414) 389-6000  
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## RE-ENTRY FOODSHARE EMPLOYMENT & TRAINING PROGRAM

FORWARD SERVICE CORPORATION & EMPLOYMENT & TRAINING ASSOCIATION

Contact	Bill Stahl	608-242-7431
Description	The Re-Entry Program is a collaboration between Just Dane (formerly Madison-Area Urban Ministry MUM), Dane County Human Services, Forward Service Corporation and the Employment and Training Association (EATA) which provides FoodShare Employment and Training (FSET) services to ex-offenders. The results of this program lead participants to employment and skills training opportunities to ensure career success.	
Customers Served	FoodShare recipients referred by Just Dane	

## RE- ENTRY WORKSHOP

JOB SERVICE

Contact	<a href="https://dwdwi.webex.com/recording-service/sites/dwdwi/recording/f3f431d23e014ec2a70e34d08f5ce87c/playback">https://dwdwi.webex.com/recording-service/sites/dwdwi/recording/f3f431d23e014ec2a70e34d08f5ce87c/playback</a>	
	Job Service Reception Desk	608-405-4404
Description	This workshop provides assistance to ex-offenders beginning their job search.	
Customers Served	Open to all individuals.	

## **SSI (SOCIAL SECURITY DISABILITY INSURANCE) OR SSDI (SUPPLEMENTAL SECURITY INSURANCE) ADVOCACY**

FORWARD SERVICES CORPORATION

Contact 608-216-7605  
Referral by Economic Support Specialist – otherwise send to ADRC

Description Assisting customers with the process and paperwork involved in applying for SSI and SSDI. Activities include reviewing customer documentation, attending appointments with customer and ensuring necessary paperwork is filed with Disability Determination Bureau.

Customers Served W2 customers applying for SSI/SSDI

## **SSI/SSDI ADVOCACY AT THE ADRC**

AGING & DISABILITY RESOURCE CENTER (ADRC)

Contact Aging & Disability Resource Center  
<http://daneadrc.org> 608-240-7400  
Toll Free: 855-417-6892

Location 2865 N. Sherman Avenue (Northside Town Center)  
Madison WI 53704

Description Assisting customers with the process and paperwork involved in applying for SSI and SSDI. Activities include reviewing customer documentation, attending appointments with customer and ensuring necessary paperwork is filed with Disability Determination Bureau.

Customers Served Open to all individuals.

## STATE JOB LISTINGS

JOB SERVICE

Contact	<a href="http://www.wisc.jobs">www.wisc.jobs</a>
Description	See the State employment listings online.
Customers Served	Open to all individuals.

## TRADE ADJUSTMENT ASSISTANCE

JOB SERVICE

Contact	Job Service Reception Desk	888-258-9966
Description	The Federal Trade Act provides special assistance to workers who lose their jobs due to foreign competition, including work being moved outside of the United States.	
Customers Served	In order to be eligible for the Trade Program you <b>must</b> be a worker who lost their job at a <b>company certified</b> by the Department of Labor as a Trade affected employer.	

## UNEMPLOYMENT BENEFITS

DEPARTMENT OF WORKFORCE DEVELOPMENT

Contact	<a href="https://dwd.wisconsin.gov/uiben/">https://dwd.wisconsin.gov/uiben/</a>	414-435-7069
Description	To apply for Unemployment benefits go to <a href="https://dwd.wisconsin.gov/uiben/">https://dwd.wisconsin.gov/uiben/</a> . If you have questions about or need help with your benefits, please call.	
Customers Served	Customers who have been laid-off due to no fault of their own, returning military veterans coming off active duty, those with reduced hours may claim unemployment benefits	
Those Not Served	Customers who have quit, been fired or may have other eligibility issues can apply, but may be denied or need to appeal.	



## UNITED MIGRANT OPPORTUNITY SERVICES (UMOS)

Contact <https://www.umos.org/where-we-help/wisconsin/> (414) 389-6000

Description In 1965, UMOs was formed by community and faith leaders who recognized the unmet needs and aspirations of migrant and seasonal farmworkers. While never forgetting its origins and initial population, UMOs has expanded its programs and services to assist people of all ethnic, racial, and linguistic backgrounds who struggle to meet their needs and dream of a better life for themselves and their families.

Customers Served Migrant & Seasonal Farmworkers

## VETERANS SERVICES

DWD OFFICE OF VETERANS EMPLOYMENT SERVICES

Contact Job Service Reception Desk 608-405-4409

Description DVOP Disabled Veteran Outreach Program (DVOP) staff are available on a walk-in basis and by appointment to meet with Veterans with significant barriers to employment. Veterans must complete a pre-screening form from Job Service staff prior to meeting with Vet staff. Veterans can find help with career planning, view job listings and receive veteran related information. Local Veterans Employment Representative (LVER) is available to assist job ready Veterans for job match assistance, On-the-Job Training (OJT) or Apprenticeship opportunities.

Customers Served People who have served in the U.S. military and other eligible customers.

## W-2 PROGRAM

FORWARD SERVICE CORPORATION & DANE COUNTY HUMAN SERVICES

Contact	<a href="https://access.wisconsin.gov">https://access.wisconsin.gov</a>	855-733-1311
	Forward Service Corporation via Dane County Job Center	
Description	W-2 recipients will receive intensive case management services toward the goal of gainful unsubsidized employment. Individuals can earn a W-2 payment through participation in agreed upon placements and activities such as job seeking skills workshops, job search, career exploration, job skills training, work experience, and subsidized employment.	
Customers Served	Low-income individuals who meet financial and non-financial eligibility criteria.	

## WINDOWS TO WORK

WORKSMART NETWORK - EMPLOYMENT & TRAINING ASSOCIATION

Contact	Sydney Oettel - Oakhill	608-242-7414
	Cristin Alvarado – Columbia	608-242-4546
	Elise Gresser – Fox Lake	608-242-4565
Description:	Windows to Work (W2W) is a program that provides re-entry tools, support and career coaching services to incarcerated individuals beginning 3-9 months prior to release and for approximately one-year post-release. While the Workforce Development Boards manage the program throughout the state, EATA administers the Windows to Work program at Fox Lake, Oakhill & Columbia Correctional Institution and serves individuals releasing to Columbia, Dane, Dodge, Jefferson, Marquette, and Sauk counties. Interested individuals must enroll in the program while in Fox Lake, Oakhill or Columbia Correctional Institution.	
Customers Served:	Department of Corrections (DOC) prior authorized ex-offenders from Fox Lake, Oakhill or Columbia Correctional Institution	

## **WIOA PROGRAM (WORKSMART)**

WORKSMART NETWORK - EMPLOYMENT & TRAINING ASSOCIATION

Contact	<a href="http://www.WorkSmartNetwork.org">www.WorkSmartNetwork.org</a>	608-288-2459
Description	The Workforce Innovation & Opportunities Act (WIOA) Adult Program is a program designed to aid eligible adults in returning to productive employment. Services may include: resume and cover letter assistance; job search assistance; career counseling; employability assessment; employability skills training; classroom training; supportive services; etc. Individuals will be asked to provide documentation for: identity, citizenship, authorized alien status, selective service registration, age, Wisconsin residency and proof of income.	
Customers Served	Income eligible adults, dislocated workers and youth services.	

## **WISCONSIN SENIOR EMPLOYMENT PROGRAM (WISE)**

GREATER WISCONSIN AGENCY FOR AGING RESOURCES INC. (GWAAR)

Contact	Sonya Lindquist	608-242-4928
Description	The Wisconsin Senior Employment Program (Senior Community Services Employment Program) is an employment training program for low-income, unemployed individuals aged 55 years and older. The program provides subsidized, part-time work experience for a limited time through community service to obtain the skills necessary for permanent employment. Participants in the program learn new skills and talents, or enhance existing ones, through valuable work experience and other training to become competitive in today's workforce.	
Customers Served	Low-income, unemployed individuals aged 55 years and older.	

## WORKSHOPS

JOB SERVICE

Contact Job Service Reception Desk

<https://www.youtube.com/c/wiworkforce/videos>

Description Workshops are offered on a variety of job-search related topics. All workshops are open to the public and at no charge to the customer. NOTE: Workshop availability is subject to change.

Workshops Offered:

- Apprenticeship: Earn While You Learn
- Choice, Change & Adjustment
- Careers in the Construction Trades
- Civil Rights Topics
- Driver's License Recovery Program
- Foundations for the Trades
- Individual Employment Sessions
- Labor Market Information
- Mock Interview
- Re-Entry
- Starting Your Own Business

Customers Served Open to all individuals.

## WORKSMART NETWORK - WIOA

EMPLOYMENT & TRAINING ASSOCIATION

Contact [www.WorkSmartNetwork.org](http://www.WorkSmartNetwork.org) 608-288-2459

Description The Workforce Innovation & Opportunities Act (WIOA) Adult & Dislocated Worker Program is designed to aid eligible adults in returning to productive employment. Services may include: resume and cover letter assistance; job search assistance; career counseling; employability assessment; employability skills training; classroom training; supportive services; etc. Individuals will be asked to provide documentation for: identity, citizenship, authorized alien status, selective service registration, age, Wisconsin residency and proof of income.

Customers Served Income eligible adults, dislocated workers and youth services.

## Youth Build

Operation Fresh Start

Contact <https://www.operationfreshstart.org> 608-244-4721

Description Youth Build is a community-based pre-apprenticeship program that provides job training and educational opportunities for at-risk youth ages 16-24 who have previously dropped out of high school.

Customers At-risk youth ages 16-24 who have previously dropped out of high school

## YOUTH SERVICES

### WORKSMART NETWORK

Contact:	In-School Youth & Youth Apprenticeship Dane County School Consortium	608-224-3525
	Out-of-School Youth/Young Adults Dane County Job Center	608-288-2459
	Independent Living Workforce Development Board of South Central Wisconsin	608-249-9001

Description: **WorkSmart Network Youth Program:**  
The WorkSmart Network WIOA Youth Programs and Youth Apprenticeship Programs, offer youth and young adults work readiness training, education, and employment.

**Independent Living:**  
The Resource Specialist helps provide resources and referrals to 18-21 year-old individuals who have aged out of foster care, such as housing, food, and child care services, to promote well-being, self-sufficiency and social competency.

Customers: Open to all individuals 16-24 years old.

*The Workforce Development Board of South Central Wisconsin and WorkSmart Network are equal opportunity employers and program service providers. If you need this information or printed material in an alternative format or in a different language (any of these free of charge), please contact us at 608-249-9001. Deaf, hard of hearing or speech impaired callers may contact us through Wisconsin Relay Services at 7-1-1. Proud partners of the American Job Center network. This workforce product was funded by a grant awarded by the U.S. Department of Labor's Employment and Training Administration. The product was created by the recipient and does not necessarily reflect the official position of the U.S. Department of Labor. The Department of Labor makes no guarantees, warranties, or assurances of any kind, express or implied, with respect to such information, including any information on linked sites and including, but not limited to, accuracy of the information or its completeness, timeliness, usefulness, adequacy, continued availability, or ownership. This product is copyrighted by the institution that created it.*