

**Madison/Dane CoC
Reimagine Coordinated Entry
Phase III (10) - 11/6/24**



Phase III Workgroup Draft Schedule

Date	Topics
6/5	Phased III Orientation, Tier 1 assessment & discuss new data collection
6/19	(No meeting - Juneteenth)
7/3	Tier 1 assessment & discuss new data collection, Accommodation for DV only clients
7/17	Tier 1 and Tier 2 assessment workflow
8/7	Prioritization
8/21	Chronic homelessness documentation for PSH
9/4	Referral and connection to housing program
9/18	Staff training
10/2	Marketing and outreach
10/16	Evaluation
11/6	Implementation plan and review
11/20	Implementation plan and review (if needed)
12/4	Implementation plan and review (if needed)
12/18	Implementation plan and review (if needed)





Recap of Last Meeting:

1. RRH homeless history lookback period from 12 months to 6 months
2. Evaluation



Review of the policies

The following policies are ready for the workgroup review and approval:

- CE Release of Information (ROI)
- Documentation Requirement for Referral to PSH
- Requesting Referrals from CE

Link: <https://docs.google.com/document/d/1oWZc8Skf9hySmwH2mKhhhCpzMfY2FxzrglGs63zVFLU/edit>



Today's Topic #1: PSH homeless history lookback period

At our last meeting, we decided to adjust the lookback period for the RRH homeless history in the Tier 1 report from 12 months to 6 months. This change will help align it with the RRH target population criteria, which focuses on those who have been newly homeless for approximately 6-9 months. As we updated the Tier 1 report, a question came up.

Q: While we previously discussed only the RRH lookback period and assumed maintaining the PSH lookback period at 12 months and 36 months, we want to confirm if this still is the case.

- **Option A- Current structure:** RRH looks back at homelessness in the last 6 months; PSH looks back at the last 12 months and 36 months. Those are three data points.
- **Option B- Alternative structure:** RRH looks back at the last 6 months and PSH looks back at the last 6 months and 36 months. Those are two data points.

This decision will have implications for the DV question. See the next slide.



Today's Topic #2: Homeless history lookback period for DV question

Current DV question: "Are you a survivor of domestic violence (meaning, have you experienced domestic violence including dating violence, sexual assault, stalking, and other dangerous or life-threatening conditions including human trafficking)? If yes, then ask the following questions: "Have you stayed in domestic violence shelter in the last 36 months? If yes, how many times?" "Have you stayed in domestic violence shelter in the last 12 months? If yes, how many times?"

Considerations based on previous options:

- **If we chose Option A in the previous slide,**

We will need all three data points (6 months, 12 months, and 36 months).→ This requires adding questions for the 6 months lookback period for DV questions above.

- **If we chose B in the previous slide,**

We will only need two data points (6 months and 36 months).

→ We can replace the existing 12 month questions with 6 month questions. In this case, we need to address what to do with data already collected for the 12 month period. One option is to honor the answer provided for the 12 month question, limiting responses to a max 180 days for participants who have already answered.

Alternatively, we could just add 6 month questions alongside the existing 12 months and 36 months questions. (12 months questions won't be actively used.)



Today's Topic #3: Returning participants to the Tier 2 List

Q1. What happens to someone who completed Tier 2 assessment, but was never prioritized for housing opening, disappears, and then returns?

Scenario 1. Kai was enrolled in an outreach program, prioritized for Tier 2, and completed a VI-SPDAT. Afterward, Kai was incarcerated for 120 days and was exited from the outreach program after 90 days of no contact. Upon release, Kai returns to the streets.

Scenario 2. Maya was enrolled in a shelter, prioritized for Tier 2, and completed VI-SPDAT. She moved to Texas to stay with a family, which resulted in her exit from the shelter. However, after 20 days, Maya returns to the shelter.

What is the approach we should take for Kai and Maya's cases? Would it be different for PSH and RRH?

Option A: The participant automatically returns to the Tier 2 list with the same VI-SPDAT score.

Option B: The participant returns to the Tier 2 list after confirming that the VI-SPDAT score remains valid or redo the VI-SPDAT.

Option C: The participant goes back to the Tier 1 process and is prioritized for Tier 2 if they score highly on the Tier 1 report.



Today's Topic #3: Returning participants to the Tier 2 List

Q2: What happens to someone who completed VI-SPDAT, was referred to a housing opening, but exited the program without securing housing (due to lack of response, follow-up, or inability to find housing within the program's policy timeframe), what happens to that participant?

Option A: The participant automatically returns to the Tier 2 list with the same VI-SPDAT score.

Option B: The participant returns to the Tier 2 list after confirming that the VI-SPDAT score remains valid or redo the VI-SPDAT.

Option C: The participant goes back to the Tier 1 process and is prioritized for Tier 2 if they score highly on the Tier 1 report.



Today's Topic #4: Tier 1 Report History of Homelessness Points

Option A: Tiered Distribution

- 4 points: Above 95% (top 5%)
- 3 points: 90-94% (top 10%)
- 2 points: 80-89% (top 20%)
- 1 points: 60-79% (top 40%)
- 0 point: Below 60%

Pros: It offers greater differentiation for individuals in the target group.

Option B: Even Distribution

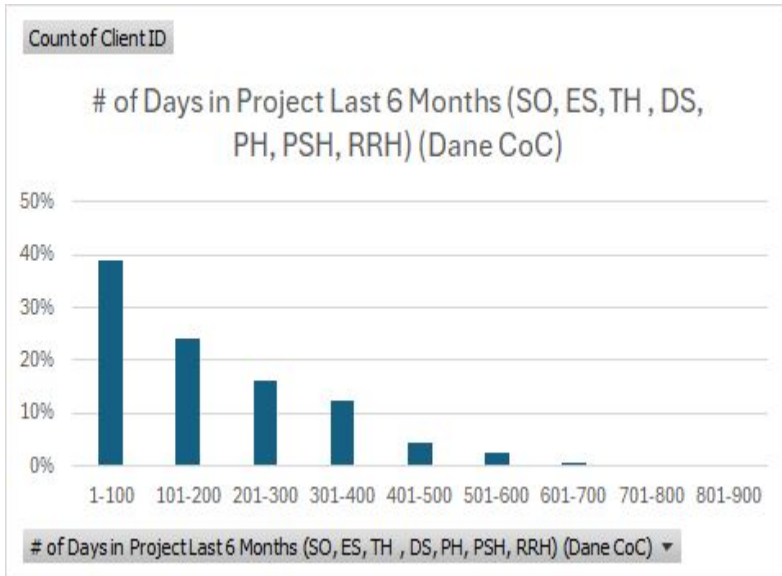
- 4 points: 80-100% (top 20%)
- 3 points: 60-79% (top 40%)
- 2 points: 40-59% (top 60%)
- 1 points: 20-39% (top 80%)
- 0 point: Below 20%

Pros: It provides opportunities for those with varying levels of program involvements to gain points.



Example of Options A vs B

of Days in Project Last 6 Months (SO, ES, TH , DS, PH, PSH, RRH) (Dane CoC)
Total utilization ranges from 1-863 days



score	Option A	Option B
4 points	469+	305+
3 points	375-468	184-473
2 points	304-374	108-183
1 point	182-303	51-107
0 Points	<182	<51



Today's Topic #5: Staff training format

Q1 : Is in-person training necessary, or is a recorded virtual training sufficient?

Q2 : What other training format considerations should we think about?



Future Agenda Topics

- Final review of the policies and procedure manual → to be approved by the board in December
- Develop plans for training, outreach, and communication



Policies and procedures that have been approved:

<https://docs.google.com/document/d/1oWZc8Skf9hySmwH2mKhhCpzMfY2FxzrglGs63zVFLU/edit>