



**Madison/Dane CoC
Reimagine Coordinated Entry
Phase III (12) - 12/4/24**

Phase III Workgroup Draft Schedule

Date	Topics
6/5	Phased III Orientation, Tier 1 assessment & discuss new data collection
6/19	(No meeting - Juneteenth)
7/3	Tier 1 assessment & discuss new data collection, Accommodation for DV only clients
7/17	Tier 1 and Tier 2 assessment workflow
8/7	Prioritization
8/21	Chronic homelessness documentation for PSH
9/4	Referral and connection to housing program
9/18	Staff training
10/2	Marketing and outreach
10/16	Evaluation
11/6	Implementation plan and review
11/20	Implementation plan and review (if needed)
12/4	Implementation plan and review (if needed)
12/18	Implementation plan and review (if needed)

Updated timeline

Workgroup continue to meet in December (12/4 and 12/18)

HSC Board meeting approval for written policy 1/8/25
(December board meeting is on 12/4)

Training and outreach in January 2025

Implementation starting February 2025





Recap of Last Meeting:

1. Returning participants to Tier 2 list
2. Tier 1 report history of homelessness points
3. Started discussion on Family RRH New to Homeless Points



Today's Topic #1: Family RRH New to Homeless Points

First, a Recap of the RRH Prioritization:

The Tier 2 prioritization score for RRH is determined by summing the following components:

- VI-SPDAT Score: Based on the individual's assessment (Families up to 22 points and singles and youth up to 17 points).
- New to Homelessness Points*: 20 points are added to individuals who are “new to homelessness but unable to self-resolve.” These points expire at the 10th month mark of enrollment in shelter or street outreach program.
- Length of Shelter Stay/Number of Bed Nights: Up to 10 points (the number of shelter bed nights in the last 180 days divided by 18)

***New to Homelessness Points Example:** If someone newly enrolls in shelter or street outreach program in January, they receive 20 additional points in the July Tier 1 report if still enrolled. Once they complete the Tier 2 assessment, they will continue to receive 20 additional points in the Tier 2 process until the end of October, after which the additional points expire. During their enrollment in a shelter or street outreach program, they can continue to receive housing navigation support and continue to be assessed for PSH via the PSH Tier 1 process.



Today's Topic #1: Family RRH New to Homeless Points (cont.)

When ICA ran a Tier 1 report (test run) on 11/7, no families met the criteria for being “new to homeless but unable to self-resolve within 6 month”, which assigns additional prioritization points for RRH. As a result, the top of the RRH list looked a lot like the top of the PSH list.

Q1. Is this result an anomaly, or should we anticipate this trend to persist?

Q2. If we continue to have insufficient families meeting the target prioritization criteria at the 6-month mark, what should we do?

One potential adjustment could involve lowering the 6-month threshold to 4 or 5 months for families. Other ideas consider?



Today's Topic #2: Family List

Many individuals who previously completed the Single VI-SPDAT are now appearing on the family list due to a new CE question:

"When you find housing, how many adults and children, including yourself, will be living together?"

A recent test run identified 142 families, of which 34 individuals (24%) had previously completed a Single VI-SPDAT.

This raises a concern: we need an accurate understanding of who individuals will actually live with, rather than their aspirations. For individuals referred to housing programs, they must have at least 50% custody of a child to qualify for family program enrollment.

Q: How can we ensure the CE process captures realistic household compositions to avoid mismatches in the program referrals?

Suggestion: Add a sentence after the question, "Please include only children for whom you expect to have primary responsibility and at least 50% of legal custody."



Today's Topic #3: Outreach Plan

Staff training will be conducted virtually. Training session will be recorded and posted on the HSC website.

After the HSC board's approval of the updated CE policies and procedures, we would need to do outreach to community partners outside of shelter, outreach, and CE staff.

Q: Who should we reach out to?

Q: Should outreach be done via email, virtual meetings, or other formats?



What's Next?

- All key questions have been addressed.
- A small group will compile policies and procedures.
- Initial draft policies and procedures to be brought for review on 12/18 work group meeting. That is likely to be the final Phased III workgroup meeting.
- Updated CE policies and procedures to be presented to the HSC board for approval on 1/8/25.
- We will start staff training and community outreach after the board approval.



Policies and procedures that have been approved:

<https://docs.google.com/document/d/1oWZc8Skf9hySmwH2mKhhCpzMfY2FxzrglGs63zVFLU/edit>