



Homeless Services Consortium Board of Directors Meeting Minutes

March 15, 2019 – 11:00AM – 2:00PM

Madison Water Utility

119 East Olin Ave, Madison, WI

Call to Order and Welcome at 11:06

Present: Jani Koester, Heidi Wegleitner, Connor Wild, Natalie Deibel, Matt Julian, Liz Duffie, Kim Sutter, Takisha Jordan, Maggie Carden, Robin Sereno, Melissa Mennig, Wanda Smith, Kathy Kamp

Guests: David Towbridge, Jennifer Pease, John Brown, Matt Kozlowski, Sarah Lim

- 1. Introductions**
- 2. Approval of Minutes from February 15, 2019**
- 3. Bus Rapid Transit – Presentation & Discussion by David Towbridge**
- 4. Approval of Written Standards: Outreach – Transitional Housing, & Appendices.** Motion to approve by Mennig, 2nd by Jordan. Opened for discussion.
 - a. Outreach section reviewed first
 - i. Duffie, motioned to remove sentence in paragraph 1.
 - ii. Duffie and Carden recommend editing Minimum Standard item 2
 - iii. Clarified Coordinated Entry vs Housing Resource Desk – CE for unsheltered and using shelter, HRD for folks that are doubled up/at-risk of housing.
 - iv. Edited Minimum Standards items 5, 6, & 7
 - v. Wild recommends that minimum performance benchmarks be reviewed and recommend be added back in. Sutter states that it can be redundant to have in funder contracts that. Wild moves to dismiss this. Mennig makes a recommendation to explore minimum performance benchmarks. Mennig recommends a larger discussion for all sections in regard to performance benchmarks.
 - b. Shelter

- i. Recommended practices appear to be added for family shelter, but not on singles. Carden requests to clarify with Kopp-Mueller that Recommended Practices is a new separate section which includes single and family.
- ii. Discussion on support services, case mgmt., and responsibility to CE staff.
 - 1. There is no family outreach to focus on HMIS documentation
 - 2. Sutter feels the standards are based on operations, not specified to supportive services minimum. Mennig recommends this be sent back to Core.
- c. Diversion – all diversion needs to be entered by HMIS. – they are not enrolled into shelter, but they still service entrance.
 - i. Jordan – do families have the right to deny info be placed in HMIS, Carden will follow-up off line.
 - ii. Mennig, clarifying #2, Resourceful is a term from the experts at the charette. Agreed to be left as is.
- d. Transitional Housing – no further edits
- e. Appendices
 - i. Discussed categories of homeless, specific to services in category 2.
 - ii. We do not have the resources for all the household.
- f. Wild makes motion to approve Written Standards – Outreach – Transitional Housings & Appendices as amended, Mennig seconds. All approved.

5. Review & Approval of Performance Spreadsheet for CoC Funding Competition

- a. Core Committee reviewed last week. Minimal changes were made.
- b. Wegleitner – will all returns to homelessness data be present- trying to figure out how we can capture when evictions are being pursued by our funded folks. Scores are exit destination and % of successful exits.
 - i. Clarified HUD definition of successful
 - ii. Wild wants to look at evictions and transfers for PSH. 2 columns about evictions filed and transfers requested. Sutter states that this is answered in the supplemental questions. Mennig asks if evictions are specifically mentioned, as it usually asks in the last operating year, how many exited, why did they exit, did you attempt to transfer, and how many were accepted. Recommended to add how many evictions filed in the last year as well.
 - iii. Do we want to score exiting to permanent destinations?
 - 1. Do we add a scoring column for this? There 3 columns that seem to indicate scoring for this.
 - a. Returns to Homelessness - Exit to Permanent Destinations Only
 - b. Returns to Homelessness – includes exits to non-permanent destinations. This data is from 2 years prior and can include folks that are transferred and then returned to shelter.
 - c. % Returns to Homelessness is the sum.
 - d. Sutter feels that HUD measure be split out without counting twice. We could have it here and not in the scoring.

- e. Sutter wants to replace to Permanent Exit Destinations Only and score only % Returns from homelessness.
- c. Kamp moves to approve the document, Duffie 2nds, the board will determine the scoring at the next month meeting. All approved; Sutter abstains and Deibel stepped out during voting.
 - i. Mennig motions to approve uses the fiscal year of 10/1/17 to 9/30/2018. Wild seconds, no discussion. All approved.

6. Review of Recommendation & Approval of EHH Funding slate – Sarah Lim

- a. Sarah Lim presents the EHH funds lead agency. Combination of funds come to the State of the WI through the COC; City is the lead applicant
- b. There was approx. \$30,000 less. We were unable to fund all programs
- c. Catholic Charities was recommended to focus their app to their case worker piloting a Rapid Resolution program for the Bonus funding.
- d. Reviewed funding decisions and recommendations if additional funds become available later on after State budget approval.
- e. Clarifying recommendation is that Point number 1 clarifies whether Healing House is considered in restoring shelter case mgmt. funds; in discussion, no determination was made.
- f. John Brown of Unify offered to speak but declines.
- g. Wegleitner asks information for TRC mediation and volunteer hours/availability. Koz said that it is based on volunteer services and notes a reduction in mediators from 7 to about 4/3. The money in the prevention clinic are services before court. Out of court mediation is done outside of court, but more informally done in the eviction clinic. They have recently restructured staff and hope to bolster services.
- h. Prior to voting, Brown expresses frustration with the status quo.
- i. Move to approval by Wegleitner and Kamp 2nds; all approve. Abstain – Jordan, Sutter and Mennig. Motion passes.

7. Motion to Close