Madison/Dane CoC Reimagine Coordinated Entry Phase III (11) – 11/20/24

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Phase III Workgroup Draft Schedule

Date	Topics
6/5	Phased III Orientation, Tier 1 assessment & discuss new data collection
6/19	(No meeting - Juneteenth)
7/3	Tier 1 assessment & discuss new data collection, Accommodation for DV only clients
7/17	Tier 1 and Tier 2 assessment workflow
8/7	Prioritization
8/21	Chronic homelessness documentation for PSH
9/4	Referral and connection to housing program
9/18	Staff training
10/2	Marketing and outreach
10/16	Evaluation
11/6	Implementation plan and review
11/20	Implementation plan and review (if needed)
12/4	Implementation plan and review (if needed)
12/18	Implementation plan and review (if needed)

Updated timeline (suggestion)

Workgroup continue to meet in December (12/4 and 12/18)

HSC Board meeting approval for written policy 1/8/25 (December board meeting is on 12/4)

Training and outreach in January 2025

Implementation starting February 2025

Recap of Last Meeting:

1. Reviewed and approved the following policies:
   - CE Release of Information (ROI)
   - Documentation Requirement for Referral to PSH
   - Requesting Referrals from CE

2. PSH lookback period
   - RRH looks back at the last 6 months and PSH looks back at the last 6 months and 36 months.

3. Staff training

   - Prefer to have a live virtual training that is recorded
   - Create FAQ document

Today's Topic #1: Returning participants to the Tier 2 List

Q1. What happens to someone who completed VI-SPDAT, but was never prioritized for housing opening, disappears, and then returns?

> **Scenario 1**. Kai was enrolled in an outreach program, prioritized for Tier 2, and completed a VI-SPDAT. Afterward, Kai was incarcerated for 120 days and was exited from the outreach program after 90 days of no contact. Upon release, Kai returns to the streets.

> **Scenario 2**. Maya was enrolled in a shelter, prioritized for Tier 2, and completed VI-SPDAT. She moved to Texas to stay with a family, which resulted in her exit from the shelter. However, after 20 days, Maya returns to the shelter.

What is the approach we should take for Kai and Maya's cases?

Option A. If a participant returns to homelessness within XX days* after exiting a program, then the participant automatically returns to the Tier 2 list, either with same VI-SPDAT score or updated VI-SPDAT score. (* suggested 90 days)

Option B: The participant goes back to the Tier 1 process and is prioritized for Tier 2 if they score highly on the Tier 1 report.

Would it be different for PSH and RRH?

Today's Topic #2: Returning participants to the Tier 2 List

Q2: What happens to someone who completed VI-SPDAT, was referred to a housing opening and became enrolled, but exited the program without securing housing (due to lack of response, follow-up, or inability to find housing within the program's policy timeframe), what happens to that participant?

Option A. If a participant is continuing to be homeless, then the participant automatically returns to the Tier 2 list, either with same VI-SPDAT score or updated VI-SPDAT score.

Option B: The participant goes back to the Tier 1 process and is prioritized for Tier 2 if they score highly on the Tier 1 report.

Today's Topic #3:
Tier 1 Report History of Homelessness Points

Option A: Tiered Distribution

- 4 points: Above 95% (top 5%)
- 3 points: 90-94% (top 10%)
- 2 points: 80-89% (top 20%)
- 1 points: 60-79% (top 40%)
- 0 point: Below 60%

Pros: It offers greater differentiation for individuals in the target group.

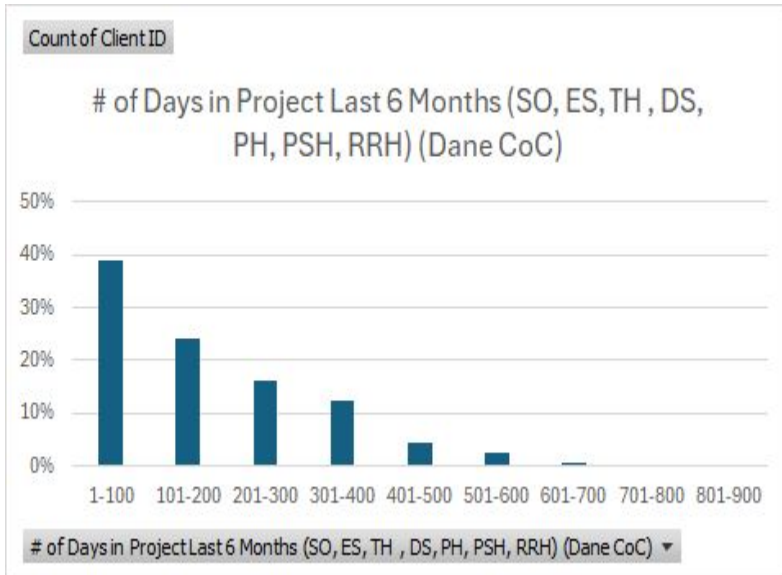**Option B: Even Distribution**

- 4 points: 80-100% (top 20%)
- 3 points: 60-79% (top 40%)
- 2 points: 40-59% (top 60%)
- 1 points: 20-39% (top 80%)
- 0 point: Below 20%

Pros: It provides opportunities for those with varying levels of program involvements to gain points.

Example of Options A vs B

of Days in Project Last 6 Months (SO, ES, TH , DS, PH, PSH, RRH) (Dane CoC)
Total utilization ranges from 1-863 days

score	Option A	Option B
4 points	469+	305+
3 points	375-468	184-473
2 points	304-374	108-183
1 point	182-303	51-107
0 Points	<182	<51

Today's Topic #4: Family RRH New to Homeless Points

First, a Recap of the RRH Prioritization:

The Tier 2 prioritization score for RRH is determined by summing the following components:

- VI-SPDAT Score: Based on the individual's assessment (Families up to 22 points and singles and youth up to 17 points).
- New to Homelessness Points*: 20 points are added to individuals who are "new to homelessness but unable to self-resolve." These points expire at the 10th month mark of enrollment in shelter or street outreach program.
- Length of Shelter Stay/Number of Bed Nights: Up to 10 points (the number of shelter bed nights in the last 180 days divided by 18)

*New to Homelessness Points Example: If someone newly enrolls in shelter or street outreach program in January, they receive 20 additional points in the July Tier 1 report if still enrolled. Once they complete the Tier 2 assessment, they will continue to receive 20 additional points in the Tier 2 process until the end of October, after which the additional points expire. During their enrollment in a shelter or street outreach program, they can continue to receive housing navigation support and continue to be assessed for PSH via the PSH Tier 1 process.

Today's Topic #4: Family RRH New to Homeless Points (cont.)

When ICA ran a Tier 1 report (test run) on 11/7, no families met the criteria for being "new to homeless but unable to self-resolve within 6 month", which assigns additional prioritization points for RRH. As a result, the top of the RRH list looked a lot like the top of the PSH list.

Q1. Is this result an anomaly, or should we anticipate this trend to persist?

Q2. If we continue to have insufficient families meeting the target prioritization criteria at the 6-month mark, what should we do?

One potential adjustment could involve lowering the 6-month threshold to 4 or 5 months for families. Other ideas consider?

One thing to note about family list:

Many individuals who previously completed Single VI-SPDAT are now showing up on the family list, because they answered that they listed multiple people on the new Reimagine CE question.

142 families were on the recently ran list (test run), and 34 of them had a completed single VI-SPDAT in the system.

Future Agenda Topics

- **Family list:** Many individuals who previously completed Single VI-SPDAT (34 out of 142 on the family list) are now showing up on the family list, because they answered that they answered that they would be living with multiple people on the new Reimagine CE question.
- Final review of the policies and procedure manual → to be approved by the board
- Develop plans for training and outreach

Policies and procedures that have been approved:

https://docs.google.com/document/d/1oWZc8Skf9hySmwH2mKhhhCpzMfY2FxzrglGs63zVFLU/edit