Outreach Committee Minutes

Monday, March 3, 2025

Noon-1:30pm

1. Welcome and introduction

Sarah Lim, Patrick Duffie, Arret Druley, Brenda Konkel, Joe Galey, Zoua Xiong, Torrie Kopp-Mueller, Connie Walton, Katrina Burnett, John Adams, Butch Andreas, Sarah Churchill, Jame Rousseau, Nancy Vue, Angie Alcorta

- 2. Updates and Announcements
- a. Dane SoS (Street Outreach Services) update- Joe Galey

Reviewed SOS referrals at Case Conferencing meeting; Meeting with Patrick and Brenda on report and referrals on 3/5

- b. Unsheltered response updates all outreach teams
 - Weather warming up, be mindful of increased frost bite risks with wet weather
 - CFC: No updates. Things are going well.
 - MSM: The new team is working well together and doing more street outreach.
 Continuing clinics are hosted throughout the week, including foot care clinics.
 - Briarpatch: Navigating changes in COVID funding availability and helping build communication skills and financial literacy
 - Tellurian: Now has a FT Housing Case Manager
 - Urban Triage: Walk in hours at Park St M-W 10a-3p; At the Beacon with Housing Navigation staff 9a-4p
 - VA: HUDVASH vouchers limited; scheduled outreach remains the same

ICA email re CLSs and exit dates and remind people about the existing reports

- Value of data entry clean-up of flagged gaps between recent service date vs exit date, as data informs Tier 2 prioritization
- Reach out to Patrick to if interested in walk-through on running reports
- Resource: Standard Street Outreach ICA-Wisconsin Help Center
- 3. Reimagine Coordinated Entry Implementation Check-in

- Tier 2 VI-SPDAT referrals started
- Inter-agency collaboration happening to complete a needed VI-SPDAT
- Sarah to get POCs for men's shelter and women's shelter
- Reach out to Zach if you have CE questions
- 4. Unsheltered Homeless Success Story Madison Street Medicine
- We will take turns sharing how we were able to help individuals and families transition from unsheltered homelessness to stable housing
- The goal is to learn from one another and improve street outreach programs to better support people.
 - MSM shared lived experience story
 - o Value of provider patience, listening, and following through
 - o Power of acceptance and believing in people; empowers people
 - o Power of people with lived experience
 - Providers—Don't give up. Keep asking. Keep trying. Building rapport may take time. What might that "pair of shoes" for others?

Next Month: CFC share out of own or client story.

5. Review of the Unsheltered Plan Strategies

Action Items from the Plan

- Discuss flexible funding for move-in cost assistance available to street outreach teams. (16 votes) à Discussed at August Committee meeting
- Discuss current and desired landlord partnerships (15 votes)
- If these funds are renewable through the regular CoC Funding Process, develop a pitch for the HSC Board that these funds should be designated to address unsheltered homelessness as long as a need exists. (13 votes)
 - HUD/Federal Office update: working toward getting FY 2024 grants out, therefore continue to operate under assumption that COC funds continues
 - Continue outreach efforts, RRH Stability Vouchers, Outreach Coordination
 - Discussion of potential impact of federal funds
 - Reviewed draft on Unsheltered NOFO Funds recommendations discussed as team, will be finished then sent to the board for approval:

https://docs.google.com/document/d/1xLVgZE0SwU7kPwyAvTS6dkMK2CTq7wrshxe_Q-w51jl/edit?usp=sharing

- Determine ways to market homeless services resources to partner agencies that target and have developed trust with underserved communities. (13 votes)
- Learn about City and County efforts to use affordable housing funds to create units for people experiencing homelessness. (12 votes)
- Discuss what shelters can do to make people of all genders feel safe and comfortable. (12 votes)
- Define what a "history of unsheltered homelessness" means in order to prioritize folks for the Rapid Rehousing program. (11 votes)
- Discuss advertising plan for the phone number and electronic options for people looking to access outreach services. (10 votes)

Continued discussion

6. Walk-on item

Next meeting: Monday, April 7, 2025 Noon-1:30pm