



Reimagine CE Workgroup Phase II #4

October 27, 2023



Agenda

1. Welcome
2. Reimagine CE Workgroup Goal
3. Indicators of Success
4. Primary Data Source



Reimagine CE Workgroup Goal

The Reimagine CE Workgroup is a workgroup of the HSC's Core Committee.

It has been charged with formulating recommendations for a revised approach to prioritize individuals and families for RRH and PSH openings. These recommendations are slated for presentation to the HSC Board of Directors by December 2023.



Objective for Change Statement (cont.)

Objective for the Changes:

Enhance the Coordinated Entry System in Dane County to better identify and prioritize households who are most likely to experience significant harm from homelessness.

Guiding Principles:

- **Equity-Centered:** We commit to an equity-centered approach that recognizes and addresses disparities, promoting equitable access to housing resources.
- **Trauma-Informed:** We embrace a trauma-informed approach to create a supportive and safe environment for those seeking housing resources.



Indicators of Success (Updated)

1. Ensure that most referrals to Permanent Supportive Housing (PSH) are from near the top of the housing priority list.
→ **Most referrals to PSH and RRH are drawn from the top ___ percentile of the housing priority list.**
2. Ensure that those who score highest on the coordinated entry assessment are those most likely to experience significant harm from homelessness. → **TBD**
3. Reduce the number of unnecessary Coordinated Entry (CE) assessments and follow-ups for individuals who are unlikely to receive housing resources.
→ **The number of households who are on the CE housing priority list and receive follow-ups but do not get referred to permanent housing programs is reduced.**
4. The referral to PSH and RRH by race and ethnicity will reflect the race and ethnicity makeup of the households experiencing homelessness eligible for those programs.
→ **The percentage of people placed on the CE housing priority list reflects the racial and ethnic composition of the households eligible for permanent housing programs.**
→ **The percentage of referrals to permanent housing for specific racial and ethnic groups is not significantly different from their representation among households placed on the Coordinated Entry (CE) housing priority list.**



Next Topic: Primary Data Source

Option A

Self Report Questionnaire

Example:

VI-SPDAT

Option B

3rd Party Data

Example:

Allegheny County Housing
Assessment

Dane County Familiar Faces Project
Pilot

Some type of combination can also be considered.



Case Example: Justice System Involvement

VI-SPDAT

- In the past six months, how many times have you...
 - Talked to police because you witnessed a crime, were the victim of a crime, or the alleged perpetrator of a crime of because the police told you that you must move along?
 - Stayed one or more nights in a holding cell, jail or prison, whether that was a short-term stay like the drunk tank, a longer stay for a more serious offense, or anything in between?
- Do you have any legal stuff going on right now that may result in you being locked up, having to pay fines, or that may make it more difficult to rent a place to live?

Allegheny County Housing Assessment

Following information is gathered to calculate the risk score:

- Number of months the client was incarcerated in the Allegheny County jail in the past year
- Number of months the client was incarcerated in the Allegheny County Jail in the last 3 years
- Number of months the client was active in the Courts in the last year

Dane County Familiar Faces Project Pilot*

- Number of bookings and number of days at Dane County jail over a 6-month period



Case Example: Behavioral Health

VI-SPDAT

- In the past six months, how many times have you used a crisis service, including sexual assault crisis, mental health crisis, family/intimate violence, distress centers and suicide prevention hotline?
- Have you threatened to or tried to harm yourself or anyone else in the last year?

Allegheny County Housing Assessment

- Number of days the client received mental health crisis services in the last 3 years
- Number of days the client received mental health inpatient services in the last year
- Number of adults in the household who received a mental health crisis in the last 3 months or at time of assessment
- Number of days the client received an inpatient detox service in the last 3 years

Dane County Familiar Faces Project Pilot*

- Number of admissions and number of days at Winnebago Mental Health Institution (involuntary mental health inpatient) over a 6-month period
- Number of admissions and number of days at Dane County CARE Center over a 6-month period
- Number of admissions to Dane County Detox over a 6-month period
- Number of CARES contacts over a 6-month period



Pros and Cons

Self Report Questionnaire

Pros:

1. **Flexibility:** Can ask about anything, not limited by what data are available.
2. **Easy Implementation:** No need for complex data processes.
3. **Client Involvement:** Allows individuals to share their own experiences, which could improve service delivery.

Cons:

1. **Reliability Challenges:** Information may vary based on the person's willingness and/or ability to accurately report.
2. **Emotional Impact:** Having to tell their stories, especially vulnerabilities, can be emotionally burdensome and re-traumatizing.
3. **Time Consumption:** Requires significant time and effort to complete an assessment for both the assessor and the person being assessed.

3rd Party Data

Pros:

1. **Objectivity:** Provides an unbiased record of actual events.
2. **Consistent Assessment:** Ensures uniform data collection for fairness.
3. **Reduced Burden:** Does not emotionally burden the individuals being assessed.

Cons:

1. **Data Limitations:** Data availability may restrict the capture of certain experiences of harm, leading to incomplete assessments of an individual's circumstances.
2. **Resource Needs:** Requires resources and processes for data matching.



Discussion

For Dane County CE assessment, should we rely more on **self report** or **3rd party data**?

And why?